



System Outage Notification

Enterprise E-government Travel System



SUBJECT: Scheduled Maintenance Notice - Enterprise E-government Travel System (“ConcurGov”)

DATE: Thursday, October 15, 2020

NOTICE #: ETS SMN 2020-7

AUDIENCE: Operating Division Lead Federal Agency Travel Administrators and local ETS System Administrators

This System Maintenance Notice is to advise you that SAP Concur has informed the Program Support Center (PSC) that SAP Concur will be performing routine security patching in the ConcurGov Preview and Stable environments on **Friday, October 16, 2020**. ConcurGov Preview maintenance will begin at **6:15 PM ET** and ConcurGov Stable maintenance will begin at **10:00 PM ET**. ConcurGov Preview and Stable maintenance is expected to be completed by **4:00 AM ET** on **Saturday, October 17, 2020**.

During this time, ConcurGov users may receive a message that the site is currently undergoing maintenance.

Travelers who require immediate assistance with booking travel during the maintenance activity should contact their Travel Management Center (TMC).

ConcurGov will return to normal operation at the conclusion of this activity.

TMC Contact Information

Omega: 1-855-326-5411

DTI: 1-855-890-5174

If you have any questions regarding this notice, please contact PSCAccountMgmtSupport@psc.hhs.gov.