



SUBJECT: Regularly Scheduled Maintenance Notice - Common Transportation Integration Platform (CTIP)

DATE: Thursday, October 1, 2020

NOTICE #: ETS SMN 2020-6

AUDIENCE: Operating Division Lead Federal Agency Travel Administrators and local ETS System Administrators

This notice is to advise you that Transportation Systems team will be installing the latest Oracle Critical Patch Update on CTIP Oracle DB Production instance(s).

The patching will be performed beginning on Friday, October 2nd, 2020 at 7 PM ET and is expected to be completed by 10:00pm ET.

Therefore, all Operating Divisions should be aware that due to this update, CTIP services will be unavailable during the maintenance including the Profile Admin Tool (PAT). This update should not have any effect on existing travel documents in the CTIP Processing queue.

Access to ConcurGov will not be affected - therefore users will not see some interruption of travel services.

Verification will be performed by PSC Transportation Systems team after the maintenance is complete.

If you have any questions, please contact PSCAccountMgmtSupport@psc.hhs.gov.

Thank you,

Program Support Center