



System Outage Notification

Enterprise E-government Travel System



SUBJECT: System Outage Notification - Enterprise E-government Travel System
("ConcurGov")

DATE: Thursday, July 16, 2020

NOTICE #: ETS SON 2020-1

AUDIENCE: Operating Division Lead Federal Agency Travel Administrators and local ETS System Administrators

SAP Concur has notified the Program Service (PSC) that they will be performing routine security patching in the ConcurGov Preview and Stable environments on Friday, July 17, 2020. The maintenance activity schedule is as follows:

- ConcurGov Preview maintenance will begin at 6:15PM ET
- ConcurGov Stable maintenance will begin at 10:00PM ET
- Maintenance in both environments is expected to be completed by 4:00AM ET on Saturday, July 18, 2020.

During these times, ConcurGov users may receive a message that the site is currently undergoing maintenance and therefore may be unable to log-in.

Travelers who require assistance with booking travel during the maintenance activity should contact their Travel Management Center (TMC) directly. ConcurGov will return to normal operation at the conclusion of this activity.

TMC Contact Information

Omega: 1-855-326-5411

DTI: 1-855-890-5174

If you have any questions regarding this notice, please contact
PSCAccountMgmtSupport@psc.hhs.gov.

Thank you,

[APPROVED SIGNATURE LINE]

