



System Outage Notification

Enterprise E-government Travel System



SUBJECT: Regularly Scheduled Maintenance Notice - Enterprise E-government Travel System (“ConcurGov”) and Common Transportation Integration Platform (CTIP)
DATE AND TIME: Friday, 28th August 2020 10:00pm – Saturday, 29th August 2020 10:30am
NOTICE #: ETS SMN 2020-2
AUDIENCE: Operating Division Lead Federal Agency Travel Administrators and local ETS System Administrators

Importance: High:

The CTIP Web Services production servers will be patched with the latest Linux and Windows OS updates on Friday, August 28, 2020. This schedule is driven by NIH-CIT’s Hosting and Storage Services (HSS). The servers will be automatically rebooted by Hosting and Storage Services beginning at 10 PM.

Impact:

There is a 30-minute downtime of all the CTIP Services including the Profile Admin Tool (PAT) during the maintenance. The users will not be able to access Accounting Information (CAN’s and OCC’s). This upgrade and migration should not have any effect on existing travel documents in the CTIP Processing queue.

Verification Plan:

Verification will be performed by NIH Web Services (SOA) team and Transportation Systems team after the maintenance is complete.

Please contact CTIPPSC@psc.hhs.gov should you have any questions about this maintenance.

Thank you,

