

Storage

State-of-the-Art Storage Facilities

Program Support Center (PSC) offers storage — both nationally and internationally — tailored to meet each customer's specialized needs. Additionally, customers receive expert service in inventory management and procurement efficiency, eliminating the potential time and expense of self-managed storage property.

About PSC

Program Support Center (PSC) is a non-appropriated operating unit within the U.S. Department of Health and Human Services (HHS) that partners with agencies, to collaboratively generate solutions to their most pressing challenges.

PSC's financial impact begins with cost avoidance (obligated funds verses actual spend) and results in reduced labor expenditures, reduced backlogs and inventories, on-demand delivery of services and products, and resource sharing that impact operational efficiencies.

Convenient, Clean, and Secure Facilities

PSC storage provides customers with a cost effective method to maintain a stockpile of medical supplies and materials, and more importantly have them at-the-ready for a national medical crisis and mission-ready at all times.

As a trusted, end-to-end federal partner, PSC provides customers with unsurpassed benefits:

- Flexible lease terms
- Clean and well maintained, temperature-controlled storage environments
- Monitored facilities 24/7
- Real-time inventory visibility

Good Manufacturing Practices Seal of Compliance

All PSC storage facilities must comply with the Good Manufacturing Practices set by the U.S. Food and Drug Administration. These practices require agencies to store medical supplies and pharmaceuticals under strict adherence to safety standards including:

- Recordkeeping
- Personnel qualifications
- Process validation

Program Support Center

7700 Wisconsin Avenue, 7th Floor
Bethesda, Maryland 20857
P: (301) 492-4600
E: pscpm@psc.hhs.gov
psc.gov



Shared Services

Accounting Services

Accounting
Debt Collection
Financial Reporting

Acquisition Management Services

Acquisitions

Behavioral Health Services

Employee Assistance Program
Organizational Development and Leadership
Psychological Testing and Evaluation Program
Work / Life Programs

Building Operations Services

Facilities Operations and Maintenance
Room Management
Shredding

Clinical Health Services

FedStrive
Health Clinics
Medical Employability
Medical Surveillance
Workers Compensation Management

Environmental Health and Safety Services

Automated External Defibrillator
Environmental Health and Safety

FedResponse Services

Customer Contact Center

Grants Finance and Administration Services

Grants Management
Indirect Cost Negotiations

Mail and Publishing Services

Departmental Forms Management
Digital Document Management
Mail Operations
Mail Screening
Printing Program Management
Section 508 Compliance

Real Property Management Services

Federal Real Property Assistance Program
Real Property Policy and Strategy
Space Design and Construction

Supply Chain Management Services

Labor and Moving
Medical Supply Fulfillment
Personal Property Disposal
Personal Property Management
Publications Fulfillment
Storage

Transportation Services

Fleet Operations
Transit Subsidy Program Management
Travel Program Management

Wellness and Health Promotion Services

Wellness and Fitness

- Equipment verification
- Handling of complaints

Systematic Inventory Management System

All items stored at PSC storage facilities are systematically classified and maintained. This allows PSC inventory managers to quickly fulfill regularly scheduled deliveries and on-demand requests. Moreover, customers gain access to real-time inventory reports so they always know exactly how much of their supplies are in stock at any given time. These results help customers:

- Improve readiness
- Improve supply forecasting
- Enhance accuracy of accounting reporting
- Speed up fulfillment
- Improve order accuracy
- Increase efficiencies
- Save time, budget, and resources

Interagency Agreements

As a trusted federal shared services provider, customers rely on PSC for cost efficiencies and savings. PSC storage solution can be implemented quickly through Interagency Agreements (IAA), which are:

- Simple. Easy to tailor the agreement to fit each customer's unique needs

and requirements.

- Fast. The process can be completed in a matter of days.
- Flexible. As needs dictate, customers can make modifications quickly by simply appending the original IAA.
- Convenient. Payment for Services may be made through funds transfer electronically using the agencies preferred method.

