



Program Support Center



ABOUT PSC

The Program Support Center (PSC) is the largest multi-function shared service provider to the federal government. Hosted by the U.S. Department of Health and Human Services (HHS), PSC provides our customers support services focused on their needs — so they can focus on their core missions.

Established 20 years ago to reduce HHS's annual spending and to increase the quality of its administrative services, PSC today offers over 40 services to HHS and other federal agencies. PSC operates on a competitive fee-for-service basis in four key markets: administrative operations, real estate and logistics, financial management and procurement, and occupational health.

In 2001, PSC acquired Federal Occupational Health (FOH). Created by Congress in 1946, FOH has over 70 years of experience serving federal employees and their families worldwide to improve their health, safety, and productivity.



For more information contact
(301) 492-4600
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ENVIRONMENTAL HEALTH AND SAFETY

Emphasize Workplace Safety and Long-Term Health

Every occupation has its inherent risks due to the specialized duties performed onsite. Complying with Occupational Safety and Health Administration (OSHA) and agency regulations, and staying current with industry best practices is time consuming and difficult to manage, maintain, and implement.

The **Program Support Center (PSC)**, through its **Federal Occupational Health (FOH)** services, offers Environmental Health and Safety to ensure customers stay OSHA compliant and adhere to federal policies and industry standards to mitigate workplace risk. The results include: reduced on-the-job injuries, illnesses, deaths, and increase in the ability to rapidly response to environmental and health security instances to support and improve customer's safety, health, and productivity.

Did You Know?

- Over 95,000 federal government employees file an occupational injury and illness cases every year¹.
- More than 50,000 workers die each year from job-related injuries and illnesses nationwide².
- Nearly \$45.5 billion spent annually on long-term occupational illness².
- Over 1 million total days away from work due to workplace injury or illness³.

Proactively Provide the Safest Possible Work Conditions

PSC Environmental Health and Safety provides a wide range of services, assisting and working collaboratively with customers and regulators to create cohesive strategies. PSC also assists in streamlining implementation of consistent safety and health management processes and guidelines. Customers work with PSC's Environmental Health and Safety team of experts in:

- Environmental Regulatory Compliance
- Environmental Sample Analysis
- Industrial Hygiene
- Safety and Health
- Indoor Air Quality
- Personal Protective Equipment (PPE)
- Respiratory Protection
- Environmental Surveys
- Asbestos/Lead Detection, Monitoring, and Abatement
- Food Safety and Sanitation Programs and Inspections and Assessments
- Occupational Safety and Health Training Programs





FEDERAL SHARED SERVICES

Accounting Services

- Accounting
- Debt Collection
- Financial Reporting

Acquisition Management Services

- Acquisitions

Behavioral Health Services

- Employee Assistance Program
- Organizational Development and Leadership
- Psychological Testing and Evaluation Program
- Work / Life Programs

Building Operations Services

- Facilities Operations and Maintenance
- Room Management
- Shredding

Clinical Health Services

- FedStrive
- Health Clinics
- Medical Employability
- Medical Surveillance
- Workers Compensation Management

Environmental Health and Safety Services

- Automated External Defibrillator
- Environmental Health and Safety

FedResponse Services

- Customer Contact Center

Grants Finance and Administration Services

- Grants Management
- Indirect Cost Negotiations

Mail and Publishing Services

- Departmental Forms Management
- Digital Document Management
- Graphic Arts
- Mail Operations
- Mail Screening
- Printing Program Management
- Section 508 Compliance

Real Property Management Services

- Real Estate Strategy
- Real Property Disposal
- Space Design and Construction

Supply Chain Management Services

- Labor and Moving
- Medical Supply Fulfillment
- Personal Property Disposal
- Personal Property Management
- Publications Fulfillment
- Storage

Transportation Services

- Fleet Operations
- Transit Subsidy Program Management
- Travel Program Management

Wellness and Health Promotion Services

- Wellness and Fitness

Comprehensive Inspections and In-Depth Assessments to Mitigate Risk

PSC's trained, in-the-field, specialists work directly with customers to gain a full understanding of the duties performed at each assigned location. They investigate and evaluate situations where building occupants experience health problems linked to the building's environment. Plus, they thoroughly observe, survey, and document the responsibilities performed and the physical surroundings of the office.

Customers then receive a detailed report to identify ways to improve current health and safety programs to meet OSHA standards and industry work practices. The assessments include abatement strategies to comply with federal guidelines, such as environmentally conscious alternatives to support the "greening the government" initiative.

If necessary, PSC recommends PPE to reduce hazardous vulnerabilities. PPE may include respirators to prevent the inhalation of dust, smoke, or other noxious substances to agency-specific hearing conservation equipment to reduce noise exposure. All of this is to provide employees with safe working conditions.

Unmatched Resources Beyond Inspections

Customers gain access to high-quality, cost-effective analytical support via state-of-the-art environmental laboratories. They receive in-depth industrial hygiene, environmental, microbiological, asbestos, and fine particle analyses found in the workplace which goes beyond the health and safety needs of employees.

Additionally, customers can leverage up-to-date environmental health and safety training tailored to each agency's policies. The sessions focus on topics from federally mandated requirements to prevention methods to hazardous workplace response, and more. The training is designed to help keep each location safe and employees informed of the latest methods to prevent and quickly respond to hazardous situations to mitigate risk, protect the welfare of their colleagues, and more importantly, save lives and promote employee health and well-being.

Improving the Health, Safety, and Productivity of Federal Employees

Federal Occupational Health (FOH), a part of the Program Support Center (PSC), is the largest provider of occupational health services in the federal government, serving 1.8 million employees in more than 360 federal agencies worldwide. FOH works in partnership with agencies to design and deliver comprehensive occupational health solutions to improve their health, ensure their safety, and increase workplace productivity of federal employees.

Sources:

¹ United States Department of Labor. Federal Agency Injury and Illness Statistics by Year (2014).

² Smith, Sandy (2014, April 28). Report: 50,000+ Fatalities Annually from Workplace Injuries and Illnesses. *EHS Today*.

³ Bureau of Labor Statistics. (2014, December 16). *Nonfatal Occupational Injuries and Illnesses Requiring Days Away From Work, 2013*.

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